

# BULLETIN

From Atari Customer Service



 A Warner Communications Company

Date: December 4, 1981

## TEMPEST PROGRAM BUG


TEMPEST UPRIGHTS PRIOR TO SERIAL #17426

If the score on your Tempest<sup>tm</sup> is greater than 170,000, there is a 12% chance that a program bug may award 40 credits for one quarter.

The ROM (#136002-217) in this package, replaces the ROM in location J-1 on the main PCB and will correct the problem.

All cabaret and cocktail cabinets will have the correct ROM installed.

Thank you.

  
Fred McCord  
Field Service Manager

**EXTRA  
EXTRA  
EXTRA**

READ ALL ABOUT IT

December 11, 1981

TEMPEST™ ROM #136002-117

We have found that the above part number in location J1 should be replaced with part number 136002-217 in the main board in order to eliminate the possibility of receiving extra bonus plays after 170,000 points.

Atari will provide the Rom at no charge if the old part is returned within 90 days of the date we ship. Parts not returned within 90 days will be charged to your account at \$10.00 each. Please call your orders in as you require the parts.

- We recommend that you:
1. Charge your operators for the parts on a Credit Upon Return basis.
  2. Advise your operators of this offer and give them a firm date that their roms must be returned.

YOUR ACCOUNT WILL BE CHARGED IF ANY ROMS RETURNED DO NOT MEET THE FOLLOWING CRITERIA:

1. Parts must be returned in GOOD CONDITION; undamaged, in tubes or foam.
2. Parts must be returned within 90 days of the date the updated parts were shipped to you.
3. All old parts must be returned in quantities equal to new parts shipped.
4. An RMA LABEL (Orange) with RMA# T1700 must be used on each package.

This exchange offer expires on MARCH 15, 1982. No orders for exchange parts will be taken after that date.

cc: Parts Manager  
Principal  
Service Manager  
Sales Manager

*Copy To Tech Room*

**ATARI CUSTOMER SERVICE**

1105 Fair Oaks Avenue  
Sunnyvale, CA 94086  
408/745 2000 or toll free 800/538 4444